



W. Johnston Rowe Jr., DDS, AAACD · Kristy Roberts Rowe, DDS
2850 Browns Lane · Jonesboro AR 72401 · 870.932.4126
www.arkansassmiles.com

Dear Sean,

We are writing to thank you for your part in helping our dream dental office building to become a reality. We are thrilled with the results, as the end product is even better than we imagined! As you know, we were totally new to the building process, and we can't thank you enough for making the process easy and enjoyable.

It was really important to us to work with a team that would really listen to us, and our wants and needs for the new building, and we must say that you exceeded our expectations. Not only were we able to have very clear communication through each step of our project, but your ability to listen to us was outstanding! We would be remiss not to mention how great your support team was – Casey was very insightful to work with during the pre-planning stage, and Mike and Jonathon were fantastic during the exterior and interior stages, respectively. Since every project has a budget, we must also mention how much we appreciated your professional advice and suggestions when it came to the areas where we chose to take advantage of value engineering. Your expertise was invaluable. As dentists, our job requires us to pay precise attention to detail, and we were most pleased with the attention to detail that was put into the construction of our new dental home. Don't think that we didn't notice how easy you made all of the paperwork and special needs of the project since we are a healthcare facility – it was wonderful not to have to be concerned about those kind of really important details. Finally, every project has a punch list for completion, and your attention to detail during this process was excellent. It was great to be able to move in knowing that the details had been taken care of.

In closing, we want you all to know that we have already highly recommended CNI to several of our business colleagues, and will continue to do so in the future. In addition, if any potential client every wants a reference, please have them call us, we would be happy to help. Again, many thanks for your part in helping us to create our new home away from home – we love it!

Sincerely,

W. Johnston Rowe, Jr., DDS, AAACD

Kristy Roberts Rowe, DDS