

# Greene Acres Nursing Home Association, Inc.



2402 Country Club Road  
Paragould, Arkansas 72450  
Phone (870) 236-8771  
Fax No. (870) 239-8948

To Whom It May Concern:

I am pleased to give reference from our experience working with Construction Network, Inc. This was the first time I had ever been responsible for the supervision of such a large expansion and renovation project, and I was not prepared for all of the work and planning required. CNI's organization and communication made everything so much easier. They made sure we knew the progress being made each and every step of the way. The monthly meetings kept the Board of Directors and myself informed of the latest developments and completions.

We are quite aware that we were a difficult challenge! Totally renovating a 41,000 square ft. facility and adding a 12,000 square ft. addition would be hard enough if it were empty, but fill that 41,000 square ft. building with 130 nursing home residents who are anxious to "be in the middle of the action", and the challenge takes on a new level. Of our 130 residents, many were confused and attempting to wander in and out of work zones, some were trying to "help" the construction crew, and some were just curious to see every aspect of work. The construction crew was respectful and patient with the "assistance" they were receiving from our residents. They made every attempt to provide for safe working areas and worked with our staff to monitor their sites with efforts to prevent our residents from harming themselves or damaging the work as it was completed.

Nursing Homes are extremely regulated and CNI worked very hard to comply with the stricter Federal guidelines that we are required to meet. They worked very closely with our architect to assure that all safety elements were met both during the construction and upon completion. During their progress, our facility went through a very stringent annual Long Term Care Survey which included observations of environmental safety and prevention of hazards. No problems were noted in either of these areas.

The facility only made a few changes to the original plans during the progress, but they were expensive requests that could have caused the facility some difficulties financially. CNI realized the need and importance of these changes and worked out a plan to help save the facility money on the changed construction plans. The results were amazing! And the facility was able to pay without having to refinance the Bond again.

I hope we don't do another renovation or expansion again for a long time, but if we do, we will definitely be contacting Construction Network, Inc. We appreciate that they worked very hard under very difficult circumstances, but now our residents have one of the prettiest homes in the State of Arkansas.

If you have any questions, please feel free to give me a call.

Sincerely,

Marlisha Thompson, Administrator  
Greene Acres Nursing Home